



## HSIN TEN HEALTH & WEALTH INTERNATIONAL INC.

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### GUIDELINE FOR PLACING ORDERS

Starting from 1<sup>st</sup> February 2018, Hsin Ten Enterprise (Aust) Pty. Ltd. (hereinafter referred to as HTE Australia) will cease the business operation. Therefore, current HTE Australia distributors will place orders with the Hsin Ten Health & Wealth International Inc. in Taiwan directly instead.

The following are the rules for placing orders.

1. The business operation will be changed into a form of wholesale business rather than multi-level marketing. All products will be sold at wholesale prices. BVP and commission from sales will no longer be awarded.
2. Methods of Placing Orders
  - Contacts:  
Sindy  
Tel: +886-2-85225858 ext. 135  
Fax: +886-2-85221910  
Email: [oversea@hsinten.com.tw](mailto:oversea@hsinten.com.tw)
  - All wholesale prices will be offered in US Dollars. Remittance Account will be provided by the Hsin Ten Health & Wealth International Inc. in Taiwan.
  - The Hsin Ten Health & Wealth International Inc. in Taiwan will offer FOB price. Distributors have to cover all additional fees such as the customs duty, customs clearance fee and shipping fee (sea freight and road freight).
  - The Hsin Ten Health & Wealth International Inc. in Taiwan will dispatch goods as soon as payment is received.
3. Product Warranty and Repair Service
  - Product warranty will be provided by the Hsin Ten Health & Wealth International Inc. in Taiwan starting from 1<sup>st</sup> February 2018. Should you have any questions or enquiries about product warranty and repair service from 1<sup>st</sup> February 2018, please email [oversea@hsinten.com.tw](mailto:oversea@hsinten.com.tw).

- Please email [oversea@hsinten.com.tw](mailto:oversea@hsinten.com.tw) to obtain a Repair Authorization Number before you send in any product for repair.
- For product that is under warranty, no repair fee is applied. Customers need to pay the freight for shipping the products to the Repair Center. HTE will cover the freight for returning the repaired product back to customers.
- For product that is out of warranty, a repair quote will be offered by the Hsin Ten Health & Wealth International Inc. in Taiwan. Customers need to cover all the shipping fees. Once the quote is accepted and the payment is received, the Hsin Ten Health & Wealth International Inc. in Taiwan will contact the Repair Center to go ahead with the repair.

Hsin Ten Health & Wealth International Inc. reserves the right to alter or amend the above guideline and rules at any time at the discretion of the company.

Sincerely,

Hsin Ten Health & Wealth International Inc.